



V.E.T. FIRST GRADE COLLEGE

(Permanently Affiliate to Bengaluru Central University,

Listed U/s 2(f) & 12(B) of UGC Act)

#18, 14th Main, 2nd Phase J.P. Nagar, Bengaluru – 560078.

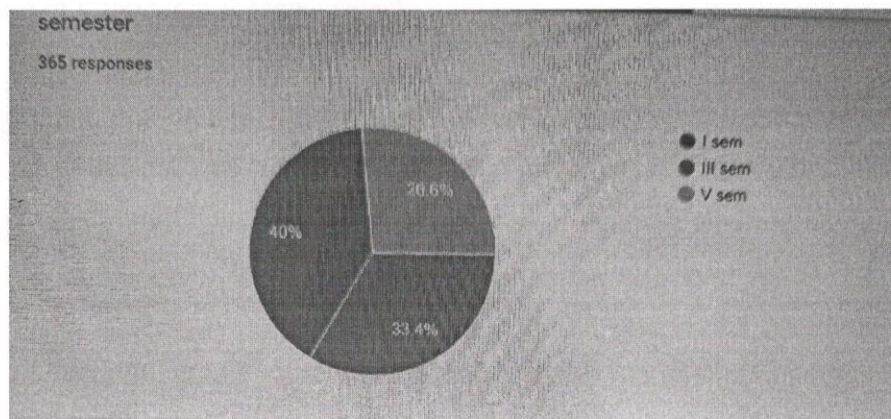
Students' Online or Offline 1st Internals Exam - Feedback Analysis Report Academic year 2020-2021

Effective feedback guides students to become independent and self-reflective learners, and better critics of their own work as students are main part of stakeholders. Online test shall be considered but weightage shall be given to students opting offline internal exam due to transparency, provided all the procedures relating to Covid – 19 given by UGC and government of Karnataka was strictly followed.

Questions asked to the students in the survey during the month of Nov 2020, about Online or Offline 1st Internals Exam during Covid-19 pandemic period and 365 responses were received:

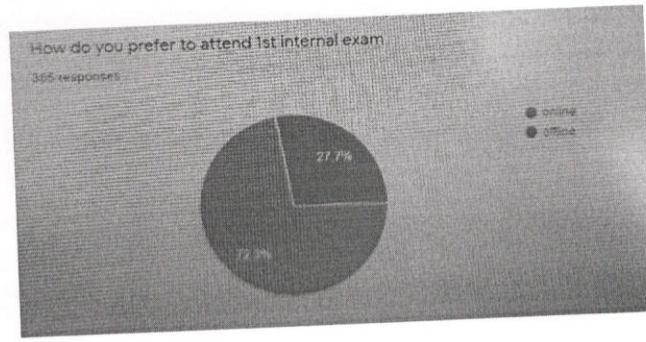
1. Which semester do you belong to?

33.4% of students belong to I semester, 40% of students belong to III Semester and 26.6% of students belong to V Semester of all the courses.



2. How do you prefer to attend 1st Internal exam?

72.3% of students preferred to attend 1st Internal exam through Online and remaining 27.7% preferred to attend offline.



Courses	Total	offline	I Sem	III Sem	V Sem
BCA	87	18	8	10	0
M.Com	16	6	0	6	0
BBA	38	16	14	0	2
B. Com	182	56	27	18	11
B. Sc FAD	42	7	0	6	1
Total	365	103	49	40	14

Out of 365 students, 103 students preferred **offline** writing (28%). Majority students prefer **online Internal exam (72%)**.

Prepared by,
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Department of Commerce & Management

Action Plan

A meeting was called for with the heads of the departments and Coordinators to discuss the mode and platform for conducting I Internals. After deliberation, it was agreed that students be given both offline and online mode for writing their internals considering the prevailing pandemic and requests from the stakeholders. It was further discussed that Microsoft teams be used for online mode and preference in internal assessment marks be given to students appearing in the offline mode.

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Students' Graduation Day - Feedback Analysis Report Academic year 2020-2021

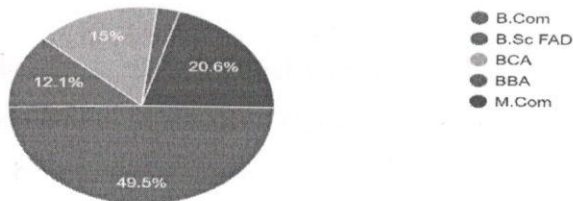
Effective feedback from students regarding conducting of Graduation Day and consent for those who were to attend the same which would provide correct data for necessary requirement and arrangements to be made by the college, provided all the procedures relating to Covid – 19 given by UGC and government of Karnataka was strictly followed. Feedback was collected during November / December, 2020.

Questions asked to the students in the survey about conducting of Graduation Day on 24th December, 2020 during Covid-19 pandemic period and 107 responses were received:

1. Which course do you belong to?

49.5% of students belong to B.Com., 12.1% of students belong to B. Sc FAD, 15% of students belong to BCA, 2.8% of students belong to BBA and 20.6% of students belong to M.Com.

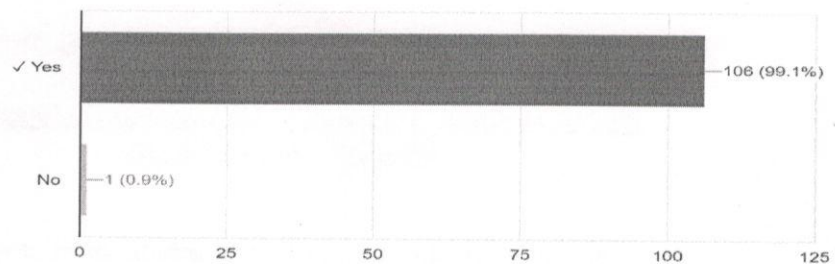
Course
107 responses



2. Do you want to attend Graduation Day?

99.1% of students (106 students) answered 'YES' to attend Graduation Day and remaining 0.9% of students (1 student) answered 'NO' to attend Graduation Day.

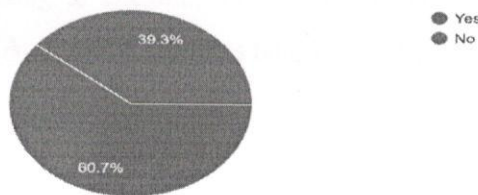
Attending Graduation Day
106 / 107 correct responses



3. *Would you attend the practice session on 19th December, 2020 at 10.30 am in the college auditorium?*

60.7% of students answered 'YES' to attend practice session on 19th December, 2020 at 10.30 am in the college auditorium and remaining 39.3% of students answered 'NO' to attend practice session on 19th December, 2020 at 10.30 am in the college auditorium.

Would you attend the practice session on 19DEC2020 AT 10.30 AM in the college auditorium?
107 responses



Majority students prefer to attend Graduation day during Covid – 19 pandemic, provided all the procedures relating to Covid – 19 given by UGC and government of Karnataka was strictly followed by them.

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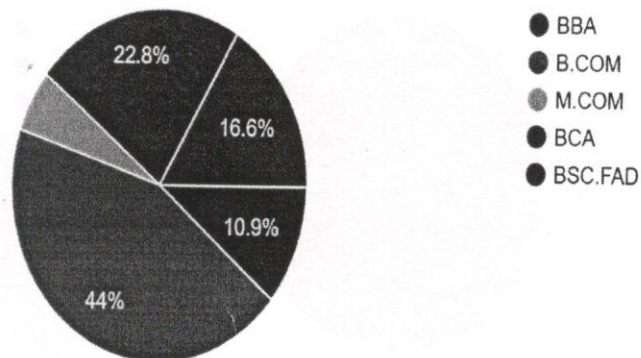
“Students’ usage of gadgets during online classes and their vaccination status”

Feedback Analysis Report for Academic year 2020-2021

College is crucial for a variety of reasons, including long-term financial benefit, employment stability, professional happiness, and success beyond the office. A college degree is essential for students' success in today's market, since more and more jobs require additional education. Traditional education has shifted to online learning as a result of the COVID-19 epidemic. Questions sent to the students and 193 responses were received:

1. Which course do you belong to?

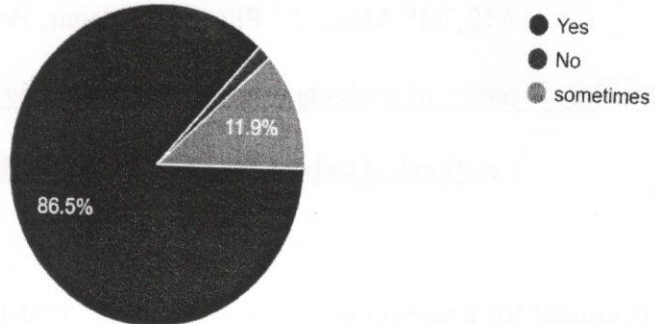
Course
193 responses



44% of students belong to B. Com, 22.8% of students belong to BCA, 16.6% of students belong to B. Sc FAD, 10.9% of students belong to BBA and 5.7% of students belong to M. Com course.

2.

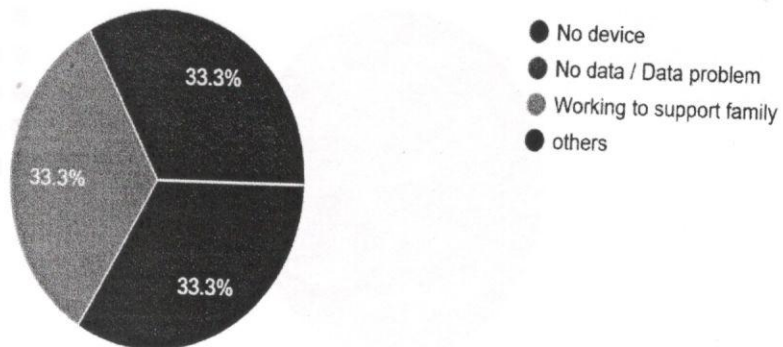
Are you attending the online classes
193 responses



86.5% of students attend regularly online classes, 11.9% of students sometime attend online classes and remaining 1.6% of students does not attend online classes.

3.

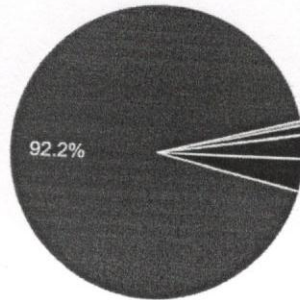
If you are not attending the online classes . why ?
3 responses



33.3% of students did not attend online classes because they did not have device to attend classes, 33.3% of students did not attend online classes because they have to work to support family, 33.3% of students did not attend online classes because they have other reasons and remaining 0.1% of students did not attend online classes because they have data problem.

4.

If Yes/sometimes through which gadgets
193 responses

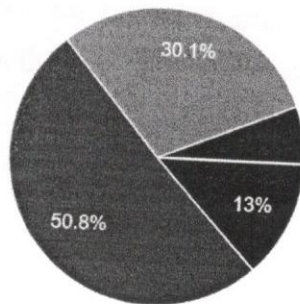


- Laptop
- Smart phones
- I-pad/fablet /Tab
- computer
- others

92.2% of students attend online classes using smart phone and remaining 7.8% of students attend online classes using laptop, i-pad or tablet, computer, others.

5.

How do you find the online classes
193 responses



- Very Good
- good
- average
- not good

50.8% of students informed that online classes are good, 30.1% of students informed that online classes are average, 13% of students informed that online classes are very good and remaining 6.1% of students informed that online classes are not good.

6.

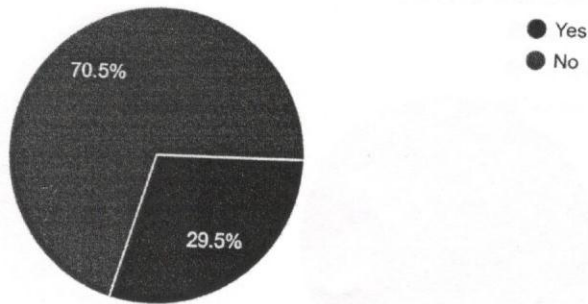
How much data gets consumed during the classes
193 responses



45.6% of students informed that less than 1 GB data are consumed for the classes, 34.7% of students informed that 1.5 GB data are consumed for the classes, 15.5% of students informed that 1.5 to 2.0 GB data are consumed for the classes and 4.2% of students informed that more than 2.0 GB data are consumed during the classes.

7.

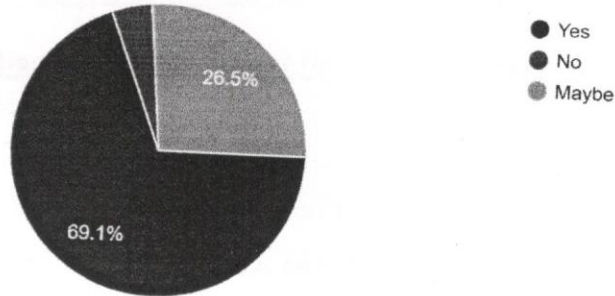
Have you got yourself vaccinated
193 responses



70.5% of students informed that they are not vaccinated and 29.5% of students informed that they are vaccinated.

8.

In case college organizes vaccination drive, would you like to avail?
136 responses

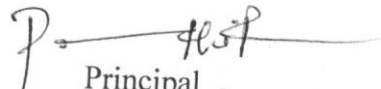


69.1% of students like to avail vaccination if college organize vaccination drive, 26.5% of students are doubtful or unable to decide to avail vaccination if college organize vaccination drive and remaining 4.4% 69.1% of students do not like to avail vaccination if college organize vaccination drive.

The students are the most important stakeholders of Higher Education systems. The interest and participation of students at all levels in both internal quality assurance and external quality assurance play a central role. We have collected feedback from our under graduate students and post graduate students on usage of gadgets for online classes and vaccination status of students. From the above analysis it is seen that majority of students are satisfied with ONLINE Teaching Learning and Evaluation Process of the Institution and want to AVAIL vaccination through vaccination drive by college.

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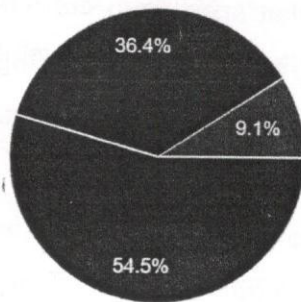
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Overall Parents' Feedback Analysis Report for Academic year 2020-2021

As **parents** have a voice to share and an **important** story to share. Our experiences are valuable and can be used to change and improve lives for the better. As such we are natural **stakeholders** for many different systems and programs and that can offer a path to become apt **Citizens**. Feedbacks were collected from parents. Questions sent to the students which were to be filled and submitted by parents. 11 parents responded for the same:

Class of the student belong to?

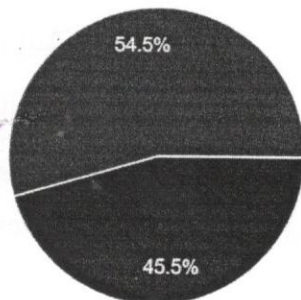
Semester
11 responses



- I Semester
- II Semester
- III Semester
- IV Semester
- V Semester
- VI Semester

54.5% parents of I Semester student responded, 36.4% parents of V Semester and remaining 9.1% parents were VI Semester.

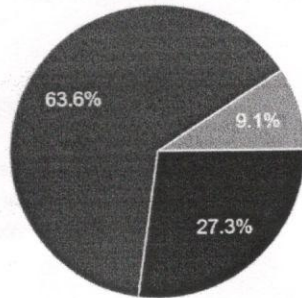
1. The atmosphere in the Institution is conducive for learning
11 responses



- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

4. Importance are given to (NSS, Sports, Etc., & Cultural activities)

11 responses

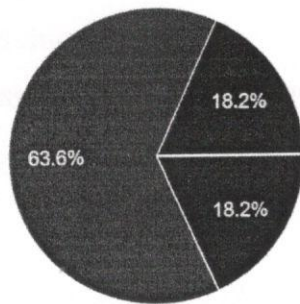


- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

63.6% of parents **agreed** about college providing importance towards NSS, Sports, etc., and Cultural activities, 27.3% of parents **strongly agreed** about college providing importance towards NSS, Sports, etc., and Cultural activities & remaining 9.1% of parents were **neutral** about college providing importance towards NSS, Sports, etc., and Cultural activities.

5. Cells / Clubs / Forum helps the students & Parents

11 responses



- Strongly agree
- Agree
- Disagree
- Neutral
- Strongly Disagree

63.6% of parents **agreed** about college providing cells / clubs / forum which help the students and parents, 18.2% of parents **strongly agreed** about college providing cells / clubs / forum which help the students and parents & remaining 18.2% of parents were **neutral** about college providing cells / clubs / forum which help the students and parents.

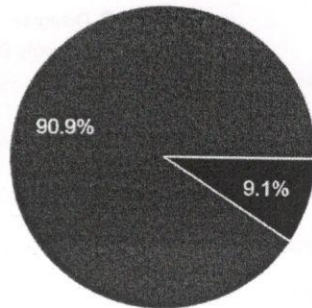
6. College Infrastructure well Maintained

11 responses

Parents give the following information regarding the College infrastructure "Yes well maintained, Good, Nice Campus, Really awesome and Can be much better!"

7. Over all development of the Student and quality of teaching & learning is good?

11 responses



- Strongly disagree
- Agree
- Disagree
- Neutral
- Strongly Disagree

90.9% of parents **agreed** about college providing overall development of the students and quality of teaching and learning is good, 9.1% of parents **strongly agreed** about college providing overall development of the students and quality of teaching and learning is good.

The feedback analysis is all about overall opinion of parents regarding VET First Grade College, J. P. Nagar, Bengaluru-560078.

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“TWO DAY INTERNATIONAL WEBINAR ON “NEW NORMAL FOR GEN Z”

Conducted on 9th and 10th JUNE, 2020

Feedback Analysis Report

“New Normal for Gen Z” in association with Rotary Bengaluru Spandana conducted the International webinar was held on 9th & 10th June 2020 using virtual platform. In the crucial time of COVID-19 pandemic the whole world is searching for new pathways for endurance. The future prerequisite of training will positively go through a change, wherein diverse ranges of abilities will be the new typical. A change in outlook from simple information to ability will be the main thrust. Probably the greatest calamity of COVID-19 pandemic is the lock-down that has standardized training. Schools and universities have been closed to forestall the spread of the infection and this has offered approach to virtual classrooms, an exceptionally new idea in any event, for the most advanced schools and universities. It is estimable how effectively some instructive organization have moved to virtual classrooms, utilizing apparatuses like Whatsapp, Zoom, Cisco-WebEx, Google meet, Telegram, Microsoft group, Webinars and others, inspite of difficulties regarding network availability. This International online course focuses on quick pondering and conversation in the territories of virtual educating to

prepare the showing clique for future requesting aptitudes and remain alive. 576 members enlisted for this webinar. 300 Feedbacks were analyzed as follows:

1. Resource information provided in this event is relevant to you?

100% of the participants indicated that the provided resource information was relevant to them.

2. You are likely to use this information in future?

97% of the participants stated that they are utilizing the Webinar's information in the future and 3% of them were neutral in their statement.

3. Presentations were interesting?

100% participants very strongly agreed upon that all the sessions' presentations were interesting.

4. Would you refer this event to others?

98% of them were ready to refer to others and only 2% were not agreeing to refer about the webinar to others.

5. Overall event?

Overall event of two day webinar was appreciated as 'Excellent' by 66%, 'Very Good' by 30% and 'Good' by 4% of the participants.

6. Would you like to join similar event conducted in future?

100% of the participants liked to join similar event to be conducted in future.

Suggestions by the participants enriched by boosting the spirit of the organizer, few to mention bonafide eccentric quotes are:

- Please repeat again and again
- Looking for such sessions in future
- Conduct more sessions like this in future
- Request to conduct such type of webinar and other online programs in the future.
- Please I want one seminar on MACHINE LEARNING AND DATA MINING
- Would like to hear more about personality development programmes
- The platform was potentially utilized. Expecting more in future.
- Organize more program like this
- Detail Session on bitcoins plz
- Kindly organize any other Webinar
- Please conduct more such informative sessions
- it is very useful please maintain the same
- Share handouts
- More resource persons should be invited to these sessions.
Thank you for organizing it.
- Give more sessions
- Very useful webinar. Pls invite more of educators as ur guests
- Conduct more sessions

- The presentations could be sent as recorded version to us.
- No suggestions overall event is excellent
- These webinars should be made subject specific and conducted quite often
- Plz send the link and ppts which were presented by Resource persons.
- Looking forward to attend more enriching programs
- Please send PPT for all the three days as we have internet connection problem
- More webinars on entrepreneurship is expected
- These webinars should be made subject specific & conducted quite often
- Please provide PPT and PDF files
- General topics to be chosen rather than department would be helpful
- Looking for such sessions in future.
- Conduct more sessions in future
- Please provide a webinar on ML and AI
- please organize some more wonderful events like this
- Expecting more such sort of inspirational sessions
- Conduct some more sessions
- Dispatch of feedback form and rectification of spellings in certificate can be synchronized better
- Do more webinar on different topics
- Look forward to many such enriching programs
- Looking forward for Management webinars from your side

- An FDP on usage of app for online classes (explaining all the features)
- Need more webinars on Contemporary situations
- Enriching program, looking for more like this in future, in particular Mind studies
- Organize more events during covid19.
- Different relevant topic
- ಇನ್ನೂ ಹೆಚ್ಚಿನ ಸಮಯವನ್ನು ಕೊಡಬೇಕೆನಿಸುತ್ತದೆ.
- Waiting for such programs in future
- Some more programs on Fashion Technology
- Programs on technical subjects to be arranged
- Kindly conduct such webinar in future
- Organize one more webinar
- Webinar about commercial practice
- Plz conduct more webinar
- Add the live experience of a girl with hardships in her life to become a professor of University and encourage people to be happy.

Negative critics indicates path towards improvement. As the say goes, 'Each and every indication of mistakes is the first step towards PERFECTION', those critics include:

- Time management is required
- Dispatch of feedback form and rectification of spellings in certificate can be synchronized better

Overall impact of 300 feedbacks of the webinar indicated that webinar was at the right path of intensifying the glory of the institution. This also indicate that the institution have to maintain and gradually increase its growth and glory in an upward trend.

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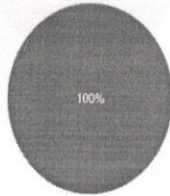
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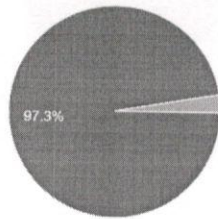
DIAGRAMMATIC REPRESENTATION

1. Resource information provided in this event is relevant to you
299 responses



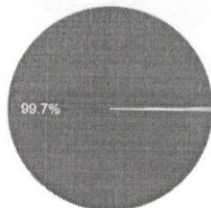
● Yes
● No

2. You are likely to use this information in future *
299 responses



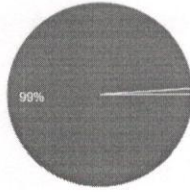
● Yes
● No
● Maybe

3. Presentations were interesting
299 responses



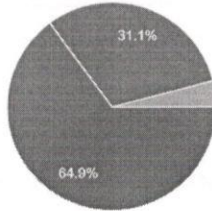
● Yes
● No

4. Would you refer this event to others
299 responses



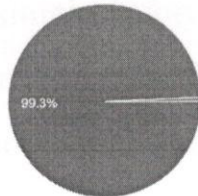
● Yes
● No

5. Overall event
299 responses



● Excellent
● Very Good
● Good
● Not satisfactory

6. Would you like to join similar event conducted in future ?
299 responses



● Yes
● No

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FEEDBACK COLLECTED, ANALYSED AND ACTION TAKEN

Consolidation of Action taken on various feedbacks collected in 2020-21

The institution has the policy of collecting feedback from all the stakeholders like students, parents, faculty and alumni and the same is analysed and action if required is taken for the same. The institution also uploads the feedback analysed and action taken report on the college website vetfgc.edu.in under mandatory disclosure. The action taken regarding various feedback collected are consolidated and presented here

Student Feedback

Sl no	Feed back	Action Taken
1	The feedback received was that because of 4 hours of class in a day, the data is getting all used up.	The action taken regarding this was that the number of classes were reduced to 3 hours per day to ease the burden for students and extended the classes to government and general holidays to cover the syllabus.
2	Whether, to organize Graduation day, due to ongoing pandemic and students responded by saying yes.	Graduation Day was organised on 24 th Dec 2020 following all COVID 19 protocols.
3	Feedback was collected regarding gadget usage and vaccination from students and students wanted the vaccination drive to be conducted in college.	Organised 2 vaccination drives in association with BBMP Bangalore
4	Student feedback on Guest lectures, special lectures and workshop was collected and they requested to arrange many such programmes.	Arranged the following programmes based on feedback <ul style="list-style-type: none">• Corporate Accounting for BCOM and BBA• Artificial Intelligence for BCA• Python using Machine Learning for BCA• Commercial Arithmetic – Compound Interest and its application for BBA• GST – Input Tax Credit for MCOM and BCOM

Parent Feedback

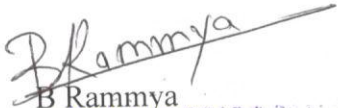
Sl. no	Feed back	Action Taken
1	Feedback was collected regarding satisfaction with the infrastructure, quality of teaching and employability of students	Parents gave a positive feedback, and the institution wishes to continue the same for future.
2	Feedback was also collected on vaccination drive for parents	Vaccination drive was organised in campus.

Faculty Feedback


- Feedback was collected from faculty regarding online classes and faculty opined that they were slowly getting accustomed to the new normal.
Action taken – Microsoft teams training was imparted, and faculty could effectively conduct the classes online.

Alumni Feedback

- Feedback was collected from Alumni, and they suggested to help in the form of conducting guest lectures and suggested introducing new courses.
Action taken was one MCOM Alumni Mr Sharath Chandra conducted an honorary webinar on GST for MCOM and BCOM students. Also, the institution has planned to introduce 3 new courses – BCOM Business Data Analytics, BA Psychology Journalism and Optional Kannada and BA Psychology Journalism and Optional English and all necessary groundwork has been initiated.


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