

VI Semester B.B.M. Examination, April/May 2015 (Semester Scheme) (Fresh) (2014-15 & Onwards) Business Management Paper – 6.2: E – BUSINESS

Time: 3 Hours against adjusted and of a commerce to the Burks and Max. Marks: 100

Instruction: Answer should be written in English only.

SECTION - A Jasem vibuses measible nistgx3 - 8

- Answerany eight sub questions. Each sub-question carries two marks. (8×2 =16)
 - a) Name any four examples of B2B. and and all and a segul auditor of a supplied of
 - b) Write the meaning of Web auction.
 - c) Give any two popular web browser.
 - d) What is Web hosting?
 - e) Expand UDP, XML.
 - f) Differentiate private network from public network.
 - g) What is e-cash?
 - h) What is EDI?
 - i) Define Data warehousing.
 - j) What is SQL?

SECTION - B

Answer any three sub-questions. Each question carries eight marks.

 $(3 \times 8 = 24)$

- 2. Briefly explain the differences between E-commerce and E-business.
- 3. Explain briefly the basic components of E-commerce.
- 4. What are the different types of E-commerce channels.
- 5. Briefly explain the importance of CRM.



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Question No.10 is compulsory. Answer any three of the remaining. Each question carries 15 marks. ($4 \times 15 = 60$)

- 6. Explain the benefits and limitations of E-Commerce to the business.
- 7. Discuss the hardware and software requirements of E-Commerce infrastructure.

Answer only three sub-questions. Each question carries eight marks

What are the different types of E-commerce channels.

- 8. Explain different security measures to E-Commerce.
- 9. Explain payment systems in E-Commerce.
- 10. Discuss the various types of Cyber crimes.